

Hospitality professionals

Frontline workers' views on optimism for the future of hospitality, job security and COVID-19 safety measures.

The future of hospitality

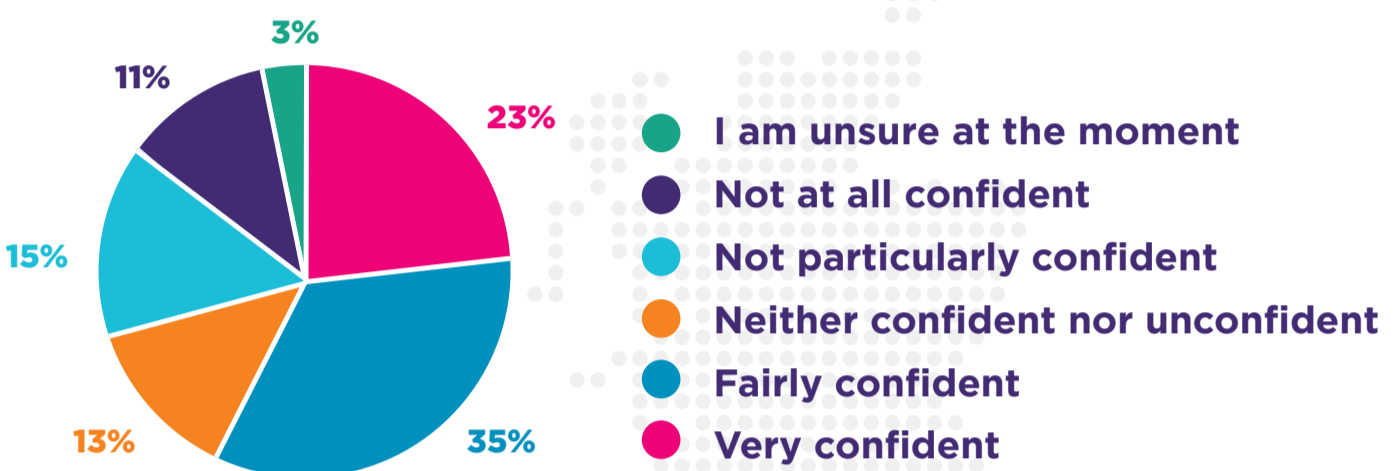
Optimism about the future over the six month

	Optimistic	Neither optimistic or pessimistic	Pessimistic
Oct	21%	8%	71%
June	41%	18%	42%
% change since June	-20pp	-10pp	+29pp

Optimism about the future over the next year

	Optimistic	Neither optimistic or pessimistic	Pessimistic
Oct	36%	11%	54%
June	56%	16%	28%
% change since June	-20pp	-5pp	+26pp

Confidence that your employer will survive the current pandemic



Confidence in employers surviving the pandemic is down 14pp since June amongst Hospitality Professionals

Job security

Job security concerns



32%

of Hospitality Professionals are concerned about their short term job security

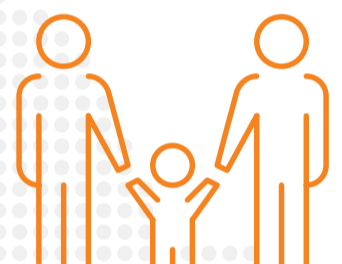
Up 9pp from June

35%

of Hospitality Professionals are concerned about their long term job security

Up 13pp from June

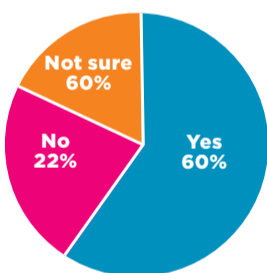
Recommending family & friends to work in the sector



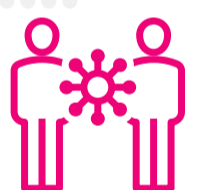
36%

of Hospitality Professionals surveyed would recommend the sector to family and friends

Hospitality providing good career opportunities



-15pp in the proportion saying yes since June



Business Leader stats

90%

of Business Leaders thought that immigration levels/controls will be a significant issue for the sector in 2020

66%

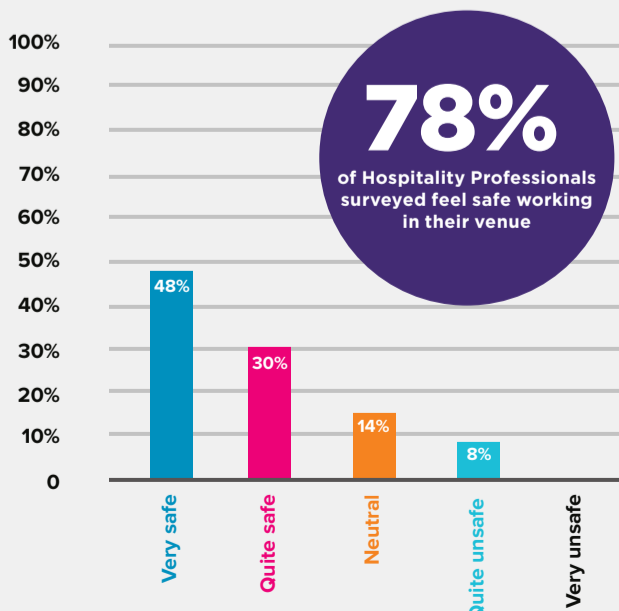
of Business Leaders cited filling back of house roles their biggest recruitment challenge in 2020

100%

of those Business Leaders cited staff availability as important to the success of their business in 2020

COVID-19 safety measures

Feeling safe at work



86%

of Hospitality Professionals are satisfied with the COVID-19 measures implemented in their workplace

